



the dpsa

Department:
Public Service and Administration
REPUBLIC OF SOUTH AFRICA



INVITATION: 8TH BATHO PELE LEARNING NETWORK

VENUE: INKOSI ALBERT LUTHULI ICC (DURBAN)

DATE: 04 – 6 NOVEMBER 2009

The Department of Public Service and Administration in partnership with the office of the Premier KwaZulu-Natal are hosting the 8th Batho Pele Learning Network on the 04th – 06th of November 2009 at Inkosi Albert Luthuli International Convention Centre in Durban.

OBJECTIVES

- Share new innovative ideas that aimed at improving service delivery.
- Promote and strengthen cooperative governance and partnerships with stakeholders.
- Discuss service delivery challenges and find solutions that will enable government to render quality services to the citizens.

THEME: DRIVING SERVICE DELIVERY THROUGH COLLABORATIVE AND INTERACTIVE GOVERNMENT

SUB – THEMES:

- Strengthening partnerships for better service delivery
- Promoting decent services
- Promoting efficient, effective and economic use of resources across all spheres of government

The aim of the 2009 Batho Pele Learning Network (BPLN) is to share best practice, promote cooperative governance and partnerships in order to render quality services to the citizens. The DPSA seeks to enrich the BPLN participation to include other equally important stakeholders in service delivery. The information for sharing will be in a form of presentations, research papers and case studies.

The Department of Public Service and Administration together with the Office of the Premier KZN are therefore pleased to invite you to participate at this Special Conference which will be held at iNkosi Albert Luthuli International Convention Centre in Durban on the 04th – 06th November 2009.

Registration will be done on the 03rd of November 2009 at the ICC Durban

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Regards

**MRS L LUBISI
GENERAL MANAGER
SERVICE DELIVERY IMPROVEMENT
DATE: 15 SEPTEMBER 2009**